

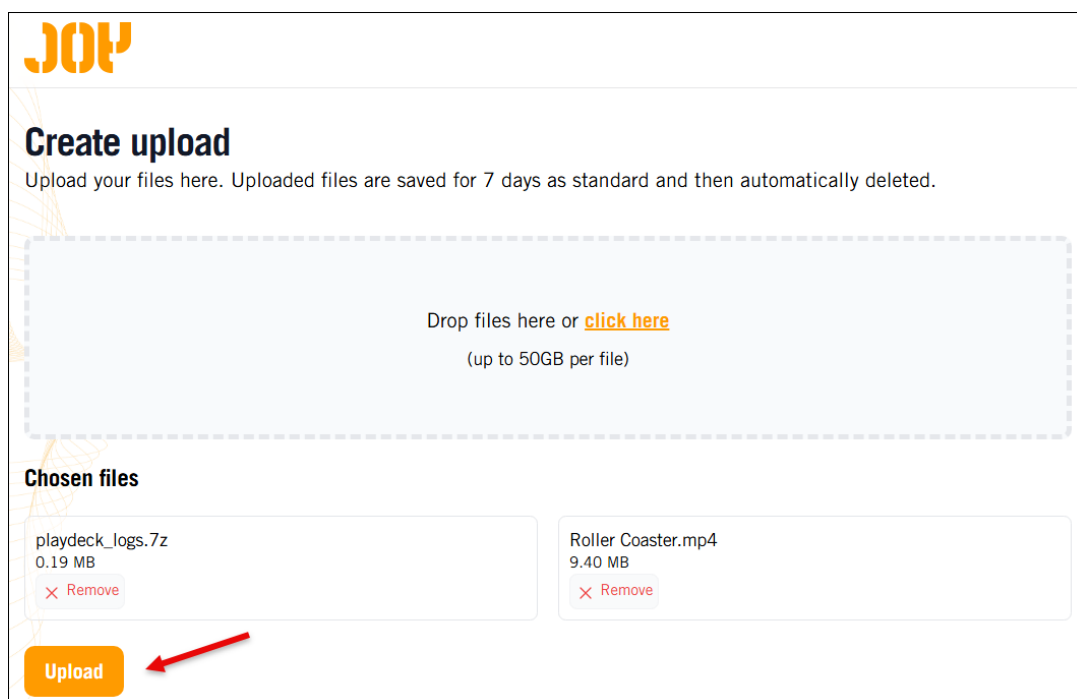
Upload Files to Support Team

This article will show how to upload Files and send them to the PLAYDECK Team.

Open our Downloadportal via this URL: <https://download.joy-event-media.de/>

You can add your Files now via Drag-drop or file-browser. In our example we already added some PLAYDECK Log-files and a sample video. If you are done adding, please click UPLOAD.

Important: Without the Download-link we cant access your Files. This is to protect Customer data.



JOY

Create upload

Upload your files here. Uploaded files are saved for 7 days as standard and then automatically deleted.

Drop files here or [click here](#)
(up to 50GB per file)

Chosen files

playdeck_logs.7z 0.19 MB Remove	Roller Coaster.mp4 9.40 MB Remove
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Upload

After the Upload is complete, please click COPY to put the Download-link into the Clipboard. Then write us a message to support@playdeck.tv along with that Download-link:



Create upload

Upload your files here. Uploaded files are saved for 7 days as standard and then automatically deleted.

Upload completed

You can download the files here:

<https://download.joy-event-media.de/d/M5LPUL77>


 Copy

Change retention:

7 days



Password protection:

 Save changes

Chosen files

playdeck_logs.7z
0.19 MB

Roller Coaster.mp4
9.40 MB