

PLAYDECK License Options

Simple, Flexible & Transparent:

PLAYDECK is available in three editions and multiple license models to fit your needs. All prices exclude VAT. Choose the plan that matches your output channels and workflow.

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PLAYDECK Editions

We offer three editions that primarily differ in the number of parallel output channels you can use simultaneously:

LITE: 1 output channel – €190.80 per year (≈ €15.90/month, save €132 vs. monthly billing)

PLUS: 2 output channels – €430.80 per year (≈ €35.90/month, save €288 vs. monthly billing)

STUDIO: 8 output channels – €994.80 per year (≈ €82.90/month, save €684 vs. monthly billing)

All editions share the same powerful core: support for virtually every codec/format, low-latency GPU playback, SDI/NDI/HDMI/RTMP/SRT output, overlays, and more.

For a full feature comparison chart (audio channels, recording, scheduling, etc.), visit our Plans & Pricing page: <https://playdeck.tv/plans/>

Choose Your License Model

PLAYDECK offers flexible licensing to match different workflows:

Online Shop License (most popular): Tied to your email in a personal License Pool. Requires internet for transfers/check-in/out. Easy portability.

USB Dongle License: Hardware-based (USB stick). No internet needed for daily

use/activation. Portable by moving the dongle.

Offline License (special cases): Permanently bound to one specific PC (System ID). No internet ever required. Not portable without re-issuance.

Free Trial Edition (incl. Limitations)

Download and test PLAYDECK completely free – no time limit, no credit card required. Switch editions instantly via Menu → Support → Trial Edition.

Limitations:

- Watermark on all outputs
- Occasional random short audio mutes (clearly shown on screen)

All other features are fully unlocked – ideal for real-world testing of your setup.

License Activation

Activation is quick and simple. Detailed guide:
<https://playdeck.tv/howto/activate-license/>

Quick steps:

- Shop/Online: Use License Manager in PLAYDECK with your purchase email → transfer from pool.
 - Dongle: Plug in the USB stick – auto-detected.
 - Offline: Paste the code we provide into the License Manager.
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Support Options

support@playdeck.tv – available nearly 24/7, even for trial users or pre-purchase questions.

No forced onboarding. PLAYDECK is built to run easily out-of-the-box. If needed (rare), we can remote-connect via RustDesk to fix issues fast.

License Portability & Backup

PLAYDECK licenses are highly flexible for moving between systems:

License Type	How to Transfer	Internet Required for Move?	Lost / Crash Handling
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License Type	How to Transfer	Internet Required for Move?	Lost / Crash Handling
Shop License (Pool)	Check-in/out via License Manager (tied to email)	Yes	Free instant reset – email us
Dongle License	Plug USB stick into new computer	No	We replace the dongle
Offline License	Bound to one PC – email new System ID for re-issue	No	Re-issue possible

Perfect for freelancers, rentals or multi-PC environments.

Detailed guide for transferring: <https://playdeck.tv/howto/move-license/>

Detailed guide for recovery: <https://playdeck.tv/howto/recover-license/>

Special Conditions & Discounts

- NGO / Educational / Non-Profit: 25% discount on all licenses (any edition/duration). Email support@playdeck.tv with proof (e.g., official email/certificate) → we send discount code or invoice.
- Multi-Year Pre-Pay: Up to 5 years with 25% discount on total. Contact support for quote.
- No Lifetime License: We release regular updates for driver/OS/codec compatibility and third-party fees. Lifetime would mean missing critical improvements.

If you like to purchase a larger number of licenses, we can discuss special options – please contact us.

Upgrades, Downgrades & Cancellations

Upgrades / Downgrades: Possible anytime. We refund remaining license time pro-rata → you buy the new edition. No direct mid-term switch due to technical reasons.

Cancellations: Cancel anytime via your account at playdeck.tv or email support@playdeck.tv. Full access until end of paid period. No penalties.

Dongle Details

Dongle licenses match online pricing (min. 1-year duration), with remote renewals – no new hardware needed.

One-time cost: €15 for the USB dongle stick.

Key advantages:

- Completely offline activation and validation (no internet ever required)
- Portable: Move between computers by simply plugging in (not simultaneous use)

Example: PLUS dongle = €430.80/year + €15 one-time.

Reseller Conditions

Interested in reselling PLAYDECK in your country/region? We welcome partners and keep it straightforward!

- Full permission to promote/sell on your site/ads
- 25% commission per referred sale (via customer discount code or direct payout)
- Claim with simple proof of prior customer contact (e.g., email copy)
- Download Brand Kit: logos, texts, banners

Email support@playdeck.tv to start – we make onboarding easy!