

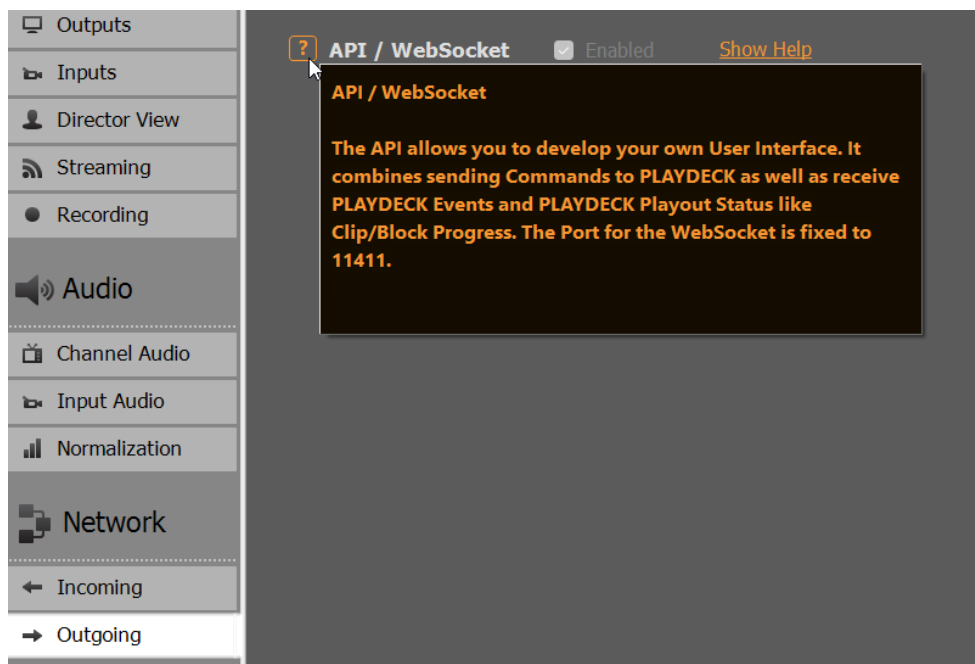
Free Backup License

This article will show how to use the Free Backup License, which comes with every PLAYDECK License. The Backup License functions as follows:

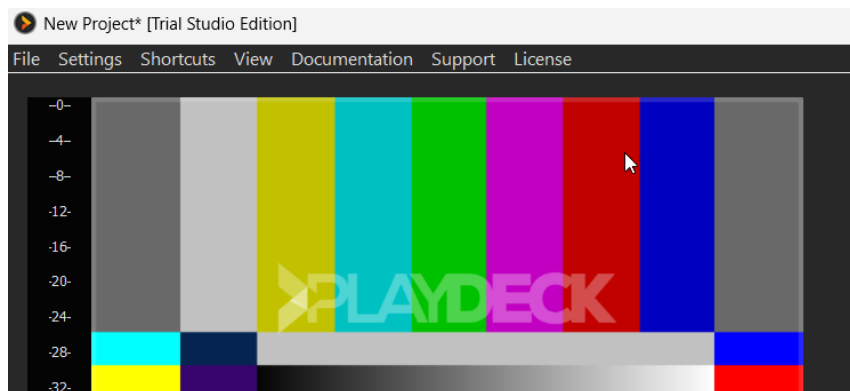
- Can be used with ANY PLAYDECK License (Dongle, Shop, Offline)
- Can be used on ANY PLAYDECK-PC in the same network
- Multiple Clients are supported
- 24/7 operation is NOT supported (max 24h per session)

1. Setup

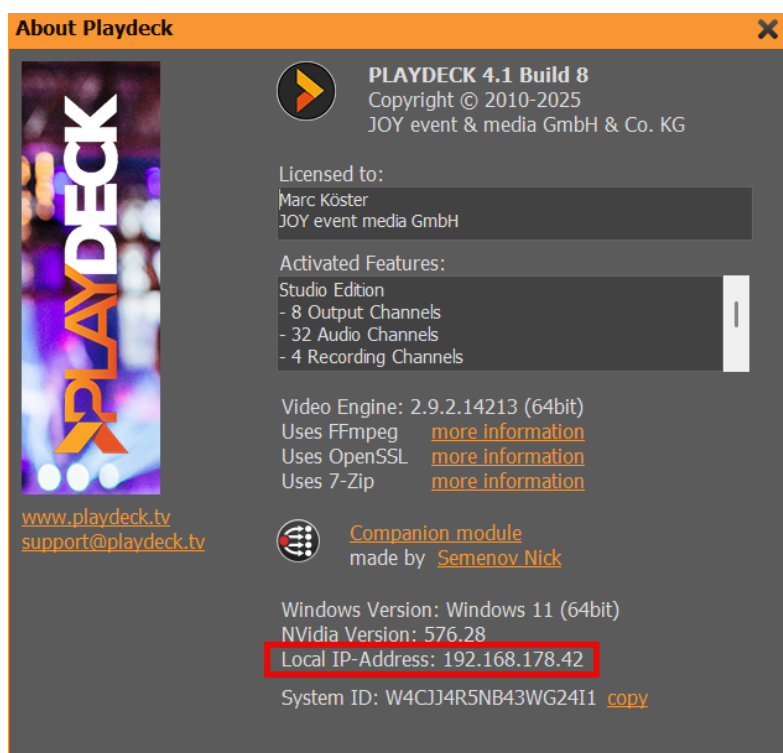
On your MAIN System (the one WITH the License), you don't have to do anything: The BACKUP LICENSE SYSTEM is enabled by default. It will use the WebSocket Port 11411, so make sure this Port is not blocked:



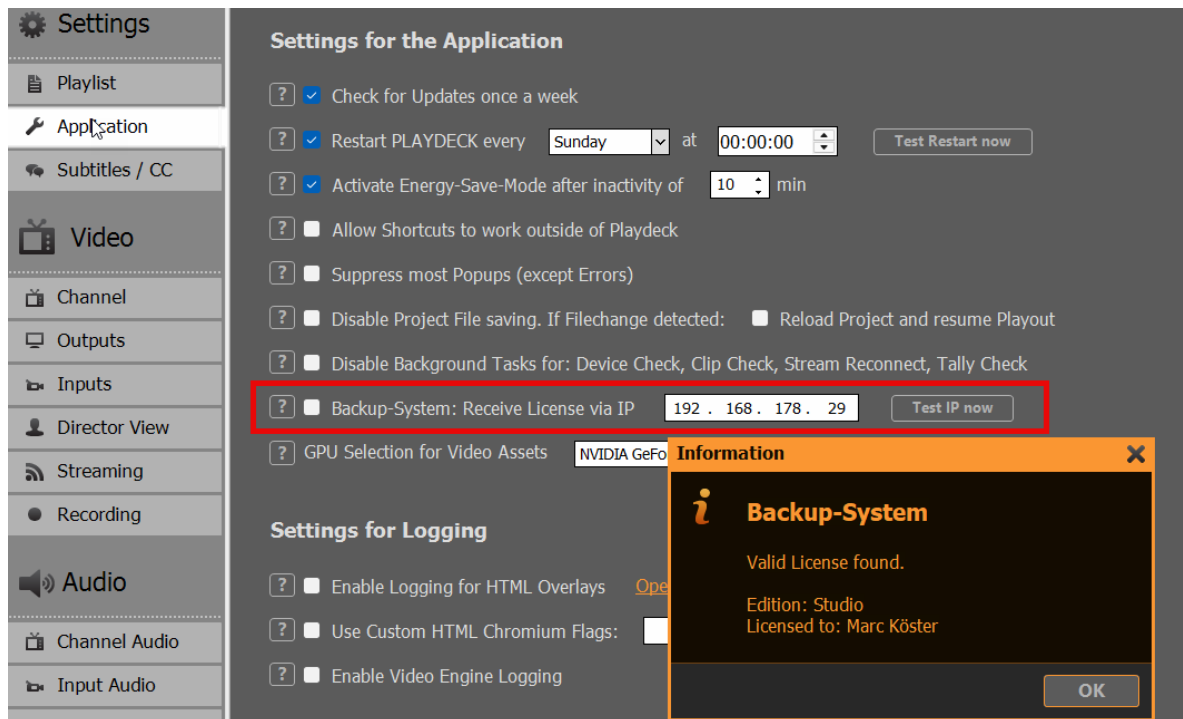
On the CLIENT System (the one WITHOUT the License), you perform a regular PLAYDECK installation, nothing special here: PLAYDECK will not start in TRIAL MODE with the watermark:



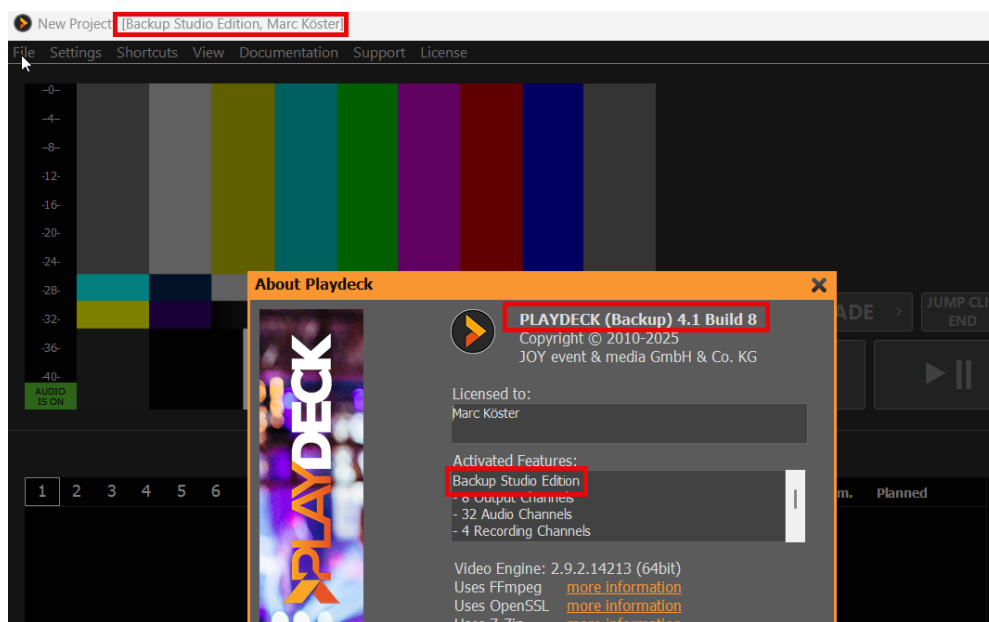
Now we need to tell CLIENT PLAYDECK, where to find the MAIN PLAYDECK, by providing the IP address of MAIN. To receive the IP address of your MAIN, you can simply open the ABOUT BOX in PLAYDECK (Main Menu > License > About):



On your CLIENT, go to Application Settings, enter the IP address of MAIN PLAYDECK and click TEST IP NOW. The CLIENT now tests the Network connection and searches for a valid License on MAIN. If you don't see the following INFO POPUP, please check your MAIN License and your Network connection between MAIN and CLIENT:



You can now enable the feature by clicking BACKUP-SYSTEM. PLAYDECK will restart now with the exact same License of MAIN. You can verify, the CLIENT is using the Backup License correctly in several Displays:



Note: If the CLIENT has a valid License itself, the License of MAIN will NOT be used.

2. Rules of Backup-License

The Backup-License is not meant for 24/7 operation, but to provide a fail-safe for immediate operation, e.g. in a live production, and without the need to buy a secondary license, just to have a backup system for some use cases.

For unattended 24/7 operation, you would need to purchase a secondary license. Please contact use at support@playdeck.tv, if your next License is for Backup only, and we will provide you with a appropriate discount.

The MAXIMUM RUNTIME of your BACKUP LICENSE will be:

- 2 hours, if the MAIN gets disconnected or closed
- 24 hours, if then MAIN stays online

PALYDECK will terminate the CLIENT without prior warning. So please make sure, to bring the MAIN back online within the 2 hour window, or to restart both MAIN and CLIENT within the 24 hour window.

You can control the remaining RUNTIME in the Settings of the CLIENT:

